

WARRANTY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure .

Zone Interiors Pty Ltd (ACN 115 484 878) ("Zone Interiors") provides the following warranty in relation to its blind and curtain products ("Product").

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified .

WARRANTY

Zone Interiors warrants that, subject to the exclusions and limitations below, all parts of the manufacture and assembly of the Product carried out by Zone Interiors will be free from defects in materials and workmanship for a period of 1 year from date of purchase .

If a defect appears in Zone Interiors manufacture or assembly of the Product before the end of the warranty period and Zone Interiors finds the Product to be defective in materials or workmanship, Zone Interiors will, in its sole discretion, either:

- (a) replace or repair the Product or the defective part of the Product free of charge; or
- (b) refund the purchase price of the Product.

Zone Interiors reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

WARRANTY CLAIMS

- 1. Upon purchasing the Product, the customer must register their warranty by visiting www.zoneinteriors.com.au and complete the 'guarantee/warranty registration form'. Alternatively, the customer can contact Zone Interiors Customer Service on 1800 331 521 (AUST) or 0800 555 171 (NZ) to assist in completing the form.
- 2. If a fault covered by warranty occurs, the customer must contact Zone Interiors at the contact address listed below.
- 3. Any warranty claim must be accompanied by proof of purchase and details of the alleged defect.
- 4. The customer must bear the cost of the transport of the Product to and from Zone Interiors or the authorised agent to make the warranty claim, and all insurance of the Product .

EXCLUSIONS

The warranty will not apply where:

- (a) the Product has been altered or modified by someone other than Zone Interiors or its authorised agent;
- (b) the alleged defect in the Product is within acceptable industry variances;
- (c) Zone Interiors cannot establish any fault in the Product;
- (d) the defect in the Product has arisen due to the customer's failure to install and use the Product in accordance with Zone Interiors instructions;
- (e) the defect in the Product has arisen due to the customer's request to customise the Product;
- (f) the Product has been subject to abnormal conditions, including environment, temperature, water, fire, humidity, pressure, stress or similar .

The warranty does not extend to:

- (a) damage or defects caused by normal wear and tear,
- (b) water or sun damage; or
- (c) any other damage caused by the customer placing other equipment, furniture or material in close proximity to the Product.

LIMITATIONS

Zone Interiors makes no express warranties or representations other than set out in this warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of Zone Interiors liability under this express warranty.

CONTACT:

Gale Pacific Limited.

145 Woodlands Drive, Braeside, VIC, 3195 Australia

Customers Service (AUST): Toll Free 1800 331 521

Customer Service (NZ): Toll Free 0800 555 171

Web: www.zoneinteriors.com.au

Email: sales@zoneinteriors.com.au